

# **THERMO DYNAMICS LTD.**

## **Solar Boiler™ LIMITED WARRANTY**



Thermo Dynamics Ltd. (TDL) expressly warrants your new Solar Boiler™ water heating appliance and its components to be free from defects in material and workmanship under normal use and service, for a limited period of time. This limited period of time varies with each component of the system in accordance with the manufacturers' warranty.

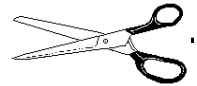
All components are warranted in accordance with Original Equipment Manufacturer (OEM) warranties for a period not less than one year. The heat exchanger is warranted for a period of 10 years from date of purchase at retail. For details concerning the solar collector warranty, refer to your solar collector warranty card.

If a defect in material or workmanship becomes evident within the limited time period of the warranty, TDL will repair or, at its option, replace the defective component. The owner is responsible for the return of the faulty component to TDL, freight prepaid, and costs for labour to remove or replace the faulty component. TDL shall not be liable for damages or delay caused by defective material or workmanship, or for personal injuries or damage caused by use or operation of this product. All freight charges are paid by the owner.

Service: To obtain service on any component of the Solar Boiler™ system, notify the dealer who sold or installed your system. In notifying your dealer, provide identification of the system or component (serial number, model number, etc.), date of purchase (with proof) and the nature of defect. To obtain the location of the nearest authorized TDL service and distribution facility, write to Thermo Dynamics Ltd., 101 Frazee Avenue, Dartmouth, Nova Scotia, Canada, B3B 1Z4 or call (902) 468-1001.

See reverse for more details.

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Name: \_\_\_\_\_  
Address: \_\_\_\_\_ Prov./State: \_\_\_\_\_  
Telephone: \_\_\_\_\_ Postal/Zip Code: \_\_\_\_\_  
Self installed: \_\_\_\_\_ yes \_\_\_\_\_ no  
If Dealer installed: (Name) \_\_\_\_\_ Tel: (\_\_\_\_) \_\_\_\_\_  
Solar Boiler Model No: \_\_\_\_\_ Solar Boiler serial no: \_\_\_\_\_ Installation date: \_\_\_\_\_  
Number of collectors: \_\_\_\_\_ Collector serial number(s): \_\_\_\_\_  
Solar Storage tank size: 180 L (50 USgal) \_\_\_\_\_ 272 L (80 USgal) \_\_\_\_\_ other: \_\_\_\_\_  
Collector Orientation: \_\_\_\_\_ degrees \_\_\_\_\_ east or \_\_\_\_\_ west of south  
Usual number of people in home: \_\_\_\_\_ adults \_\_\_\_\_ children  
Did you buy as a result of: Advertising \_\_\_\_\_ Friends \_\_\_\_\_ Other \_\_\_\_\_  
Reason(s) for purchasing system: Fuel cost savings \_\_\_\_\_ Energy conservation \_\_\_\_\_  
Ecological consideration \_\_\_\_\_ Other:(specify) \_\_\_\_\_  
Did you choose the Thermo Dynamics Ltd. system over any other manufacturers system? \_\_\_\_\_ yes \_\_\_\_\_ no  
If yes, why? \_\_\_\_\_  
Do you believe that the solar system increases the resale value of your home? \_\_\_\_\_ yes \_\_\_\_\_ no  
How many people do you know who own a solar domestic water heater? \_\_\_\_\_

Coverage: This warranty applies to a TDL Solar Boiler™ system and associated hardware purchased from TDL or an authorized dealer.

Special clause for Guelph 2000 Systems: The Solar Boiler™ Module is warranted for a period of two years from the date of the installation of the modified unit for the Guelph Project. The heat exchanger warranty remains 10 years from original date of purchase. All other warranty provisions remain the same.

Exclusions. TDL shall not be liable for consequential damages (such as damages to your home, loss of time or loss of use of the product), any incidental expenses resulting from any breach of any expressed or implied warranties, or transportation charges.

This warranty does not apply:

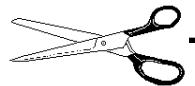
- a) to conditions resulting from a defect in a part that is not supplied by TDL.
- b) to conditions resulting from failure to provide reasonable and necessary maintenance in accordance with TDL installation and maintenance guide.
- c) to conditions resulting in damage due to failure to back flush the Solar Boiler system a minimum of every 6 months. More frequent back flushing may be necessary for systems connected to well water.
- d) to conditions resulting from a departure from TDL installation instructions.
- e) to conditions resulting from misuse, abuse, negligence, accident, alteration excessive pressure, corrosive fluid or atmosphere, floods, fires or acts of God.
- f) to breakage of glass.
- g) to applications where the Solar Boiler™ system is used to heat swimming pool water or any other chlorinated or acidic water.
- h) if any heat transfer fluid not specifically approved by TDL is introduced in the system.

If inspection by TDL does not disclose any defect covered by this warranty, the equipment will be repaired or replaced with the permission and at the expense of the customer, and TDL's regular charges will apply.

Unless otherwise explicitly agreed to in writing, it is understood that this is the only written warranty given by TDL. TDL does not authorize anyone to assume from the warranty, any other obligations or liability in connection with the system components.

[www.thermo-dynamics.com](http://www.thermo-dynamics.com)  
[solarinfo@thermo-dynamics.com](mailto:solarinfo@thermo-dynamics.com)

WD.3000.04.NOV/02



From: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Place Stamp  
Here

***Thermo Dynamics Ltd.***  
***101 Frazee Avenue***  
***Dartmouth, Nova Scotia***  
***Canada, B3B-1Z4***